

STRUCTURED CLINICAL OBSERVATION Children's National Medical Center Third-year Pediatrics Clerkship

| CONTRACTOR | | Date: |
|---|--|--|
| Preceptor: | 4 - 1 | |
| Patient Age: | Patient Gender M | F |
| patient; tell the pred Preceptor: Indicate th | rm to a preceptor before ceptor which room you we not portion of visit and | will be in. |
| observed. | | |
| Data Gathering | Physical Examination | Information Giving |
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| Data Gathering CC/HPI Past Medical History (includes perinatal, allergies, immunizations, | | Information Giving Anticipatory guidance Management/discharge instructions |
| Data Gathering CC/HPI Past Medical History (includes perinatal, allergies, immunizations, present mods, exposures) | □ HEENT □ Cardiac | ☐ Anticipatory guidance ☐ Management/discharge |
| Data Gathering CC/HPI Past Medical History (includes perinatal, allergies, immunizations, present meds, exposures) Status of Health Maint. | □ HEENT | ☐ Anticipatory guidance ☐ Management/discharge instructions |
| Data Gathering CC/HPI Past Medical History (includes perinatal, allergies, immunizations, present mods, exposures) Status of Health Maint. | ☐ HEENT ☐ Cardiac ☐ Pulmonary | ☐ Anticipatory guidance ☐ Management/discharge instructions |
| | ☐ HEENT ☐ Cardiac ☐ Pulmonary ☐ Abdominal | ☐ Anticipatory guidance ☐ Management/discharge instructions |

Key feedback Points:

1.

2.

3.

Adapted from Dr. Lindsey Lane, Jefferson Medical School

Structured Clinical Observation Skill Guidelines

Data Gathering

Data collection

- starts with open ended questions
- progresses with specific questions
- does not ask multiple questions
- does not ask presumptive/leading questions
- does not interrupt patient
- *asks for clarification if necessary
- appropriately includes child in interview
- logical sequencing of questions
- segment summary

Relationship skills

- listens carefully
 (nods, "mm-hm")
- reflects patient's feelings or concerns
- legitimizes patient's feelings or concerns
- offers partnership, support or praise

Personal manner

- · appearance
- good eye contact
- appropriate, open body language
- · sits down
- appropriate facial expression
- appropriate tone of
- uses silence appropriately

Opening/closing the interview

- introduces self
- calls parent/child by name
- shakes hands entering
- · shakes hands leaving

Physical Exam

- · washes hands
- · minimizes discomfort
- · preserves modesty
- explains exam to parent
- explains exam to child
- sequence of exam matches cooperation level
- builds rapport
- correct technique

Information Giving

Information giving

- · explains diagnosis
- explains management plan
- uses visual & written reinforcement
- appropriately includes child in explanation
- avoids jargon/ explains medical terms
- solicits questions
- explains reasons for recommendations
- explains reasons for follow-up

Management/Discharge

- assesses understanding of patient/family
- assesses patient's/ family's willingness to follow
- recommendations
- assesses patient's/ family's ability to follow recommendations
- arranges for followup
- explains when/why family should contact physician

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